

Appendix D

Stone, Derek

From: Pearce, Jason <jason.pearce@hampshire.pnn.police.uk>
Sent: 18 December 2017 09:14
To: 'owen Lam'
Cc: Stone, Derek; Rackham, Peter (Police); Snow, Stuart
Subject: RE: s2 snooker

Dear Mr LAM,

Thank you for your e mail dated 17th December 2017.

I have forwarded it to Derek Stone Principal Licensing Officer at the Council who will be dealing with the review and he will ensure that the panel who will deal with this hearing are made aware of the points you have raised.

Many thanks.

Jason

PC 512 Jason Pearce

Licensing and Alcohol Harm Reduction Team

jason.pearce@hampshire.pnn.police.uk

Internal: 4641503

External: 101 ask for 4641503

Mobile: [REDACTED]

[Licensing Home Page](#)

<http://www.hampshire.police.uk/internet/advice-and-information/licensing/>

From: owen Lam [REDACTED]
Sent: 17 December 2017 19:45
To: Pearce, Jason
Subject: s2 snooker

Dear Jason,

Thank you for your information, I have a very tough time for this past month, one of my family have past away, so that why I can't reply your email immediately before. Normally I will work in the venue in Friday and Saturday, I don't think this case will happen if I was there, but I need to settle down a lot of stuff, in this case I just trust the wrong guys who can't handle his job in the first working day, I don't feel he is a good proper SIA doorman, we did provide a body worn camera and counting clicker and let him know what we need to do, but he just "forgot" to do so, even the normal comment sense of under age is not allow to go in any bar/pub in the whole UK at night. Right now my whole life and my only business is destroyed by him and this case. I did try very hard on my own part to do what police told us and the license requirements.

I know my English not too good, even this letter I needed someone to check. I did send many messages or email to Peter (police officer) to arrange a meeting to ask for help and make sure everything is ok and not breaking the law, but unfortunately he has been busy during our requests and suggested we to go and see the licenses officer department in the city council. But I really appreciate and need to say thank to Peter's help throughout to support our business from the start. I did go a couple of times to the city council, but they always give me a different answer by different people, so I am having been quite confused hence not help with the situation. I even sold my house in Walmer road in Fratton to get funds to maintain the business. which I have told you before, we are normally quiet on Friday and Saturday nights which is why to have considered to change the business into a restaurant or retail, this I have mention to Peter on the meeting in the past. Weekdays almost empty every day, I think you can see by your investigations, also you can ask the other police offices.

After this case happened, they did come every weekend 2-3 time per night, we are always empty or no more than 15 to 25 people. I can definitely say what happened that night really took us by surprise, so the staff and the doorman made a lot of mistakes on that night.

Regarding the cctv recording, I need to explain from the beginning of the business start up, we 've always had 31 days of recording business working hours when we install this cctv. Because this area has lot of unexpected things happen, so police did come to our venue and advised us to put more camera on the main street in order to support the community around us. The environment officers come and told us about the homeless people sleep in the back of car park, they advise us to put another 3 cameras for monitoring of 24 hours. Without hesitation, I decided to help both the police and the environment officers, but this helpfulness has lead me to have insufficient data storage in our CCTV system and lost the required 31 days recording requirement. I am not an engineer and did not expect this to happen.

But as soon as you have pointed out, I immediately arrange a meeting for my staff to make sure we do not make the same mistake again. I also asked for technical help to correct the timing issues. I can confirm that the CCTV system is much improved with increased of storage and I am closely monitoring for the next 31 days.

I am writing this Email to let you know that I am trying very hard to do everything to protect the area and my club, on the license it doesn't actually specific we need doorman due to us being a member only club. But I still decided to have one on Friday and Saturday to protect ours staff and the area, I don't want to sound like I am making excuses, because I understand I am responsible for the management of the club.

After reading your Email for the review of the premises license, I do have a few point which I am very confused, up to now I have not had any chance to explain my points on view. Unfortunately, I cannot afford any legal advice to support me on the case, hence I am writing this Email hoping you can past on the information.

1. I am 100% sure did not exceed "200" people on that night, in fact we have never had over 100 people on a normal working evening.

2. We did not clear evidences on that night following the fight as suggested on your report, explained in your report there was much blood spilled, but none of our staff witness any glass bottles during the fight. Our staff did not clear anything up until we were closed that evening.
3. Some of the staff training record was recorded in 2017, not only 2015 as suggested on the report.
4. The case of a lady been knocking out the teeth is happening in blue anchor, not us! All the locals in this street know that.
5. 15 people fighting out side is from blue anchor too! Not us! But we are in the same street.
6. The doorman was still working for us following the incident for approximately two-weeks, we trying to give him a 2nd chance but we feel he did not perform up to the basic SIA standards, so we decided to let him go after two weeks and replaced him by another doorman.

By the end of the court judgment, whatever the result, I am considering to shutdown this venue anyway. It has caused me a lot of stress during this period. It is hard enough to try to keep a small business running in the current market, not to mention the confusion from the city council and the lack of support.

This is the first mistake since the the beginning our trading since 2014. But I feel like we have been condemned due to just one incidence and not been given a 2nd chance. Unlike Blue Anchor where fights have broking out many times in the past.

In today's business, who is going to join a 24 hours' member club in advance before they can have a drink, I feel the current licensing conditions is make things even harder to keep the business running. Why Can't the same conditions apply to us as per the Grosvenor casino?

I am not sure that why we are being treated differently to the other businesses, many questions in my head, one of them is that 'is it because we are Chinese people?' So we are being treated differently? " And is it because our English is not as good as the locals, so we can be bullied a lot easier?"

I am hoping this Email will bring my concerns to the court, and not having to forced my staff and my family to claim job seekers allowance in the future as I can no longer support my family if this case goes to the worst, I have lost everything right now.

I would much appreciate if you could pass this Email as an official document to at least represent myself before the court hearing.

Best Regards

Owen and Ada

16/12/2017

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